

SMS Audit (tm) - a service for the UK compliance industry

SMS Audit (tm) brings the ability to create an audit trail for all enterprise SMS communications.

Background :

FSA regulation requires voice recording on all inbound and outbound lines and although there are many commercial call recording solutions, there are none for recording SMS text messaging.

The Product :

The aql product is unique - it allows any SMS messages sent to your existing landline numbers to be intercepted and an audit trail created. You do not have to change your telecoms provider or install any equipment.

aql will intercept any inbound SMS sent by a UK mobile user to your existing landline numbers and will relay them reliably to your email inbox. aql will also store a copy of the SMS for at least 6 months.

Benefits :

Secure storage : aql back up data across 4 sites and operate a nightly backup to tape carousel in secure locations

Security Culture : aql have vetted, security cleared staff, ensuring your data is not compromised

Track record : aql was established in 1998

Widespread uptake : aql host the SMS Audit (tm) service on over 74 million numbers in the UK.

Next Steps

To set the service up aql simply need to know the geographic numbers that SMS Audit (tm) is to be activated on and to have written permission from the bill payer or number owner.

To trial or order the product, please contact us.

